

**BARNET
FØRST!**

CHILDREN IN FUS PRESCHOOL SHOULD BE RECOGNIZED BY:

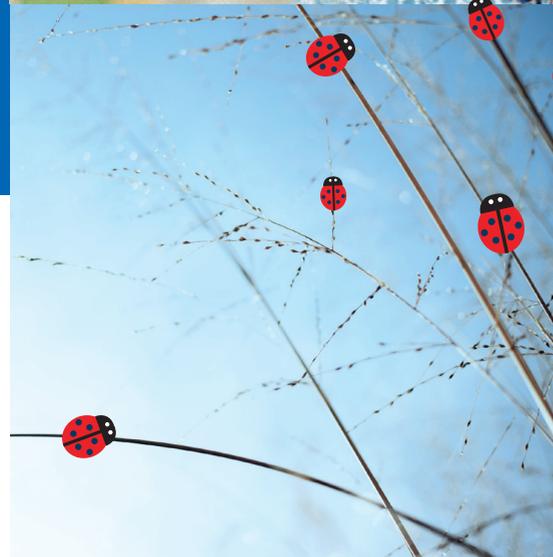
- Their positive self image
- They enjoy preschool
- They feel safe and explorative, enjoy playing and have developed social skills.
- They look forward to the future, and know that they have the power to influence and that their contributions matter.

*FUS preschools follow
the Norwegian framework plan and legislation.*



FUS as
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SERVICE DECLARATION

WHAT PARENTS AND THEIR CHILDREN
CAN EXPECT FROM A FUS PRESCHOOL



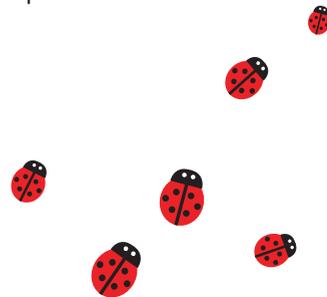
HOW CHILDREN SHOULD EXPERIENCE FUS PRESCHOOL:

When your child arrives at preschool they will be greeted in a kind and caring way by our staff. Throughout the day the children get enough sleep and rest according to their needs. The meals offered by preschool will give the children a pleasant time and enough time to enjoy the food. The children play and learn in a warm and joyful environment, and enjoy the outdoors for at least two hours a day. They meet dedicated staff who are genuinely interested in each and every child, who know that every child has a special talent in which they thrive. We also have a high focus on children becoming global citizens and their development as lifelong learners.

COOPERATION BETWEEN HOME AND FUS PRESCHOOL

Good communication is the foundation of a good cooperation between parents and the preschool. We therefore expect parents to:

- Share important information about the child with the preschool staff.
- Notify the preschool if the child is not attending.
- Read all information provided by the preschool
- Notify when the child will be expected in the morning and when they are being picked up in the evening.
- Notify the staff if someone else will be picking up their child.
- Have knowledge of and signed the preschool contract.
- Give the preschool feedback on what their child is offered on daily bases.
- Respond to the preschool user survey
- Attend parent/teacher conference between parents and the preschool teacher



FUS CONSUMER EXPECTATIONS

We have defined a group of sentences that visualizes what creates value for children in preschool, and summarizes what parents can expect in all FUS preschools:

Every child needs a friend

- Children need friends to feel safe
- Friendship is the foundation of understanding, developing and the acceptance of each other.

We are professional role models

- We utilize our competence to make sure that both children and adults are taken seriously and acknowledged.

We offer play expertise and a playful environment for our children

- Within an evolving playing environment, with the right guidance, children can acquire knowledge and experience mastery. We make play a priority.

We are discovering everyday magic

- We are aware of, and facilitating for those magic moments that occur when a child makes a new discovery or broaden their horizons in both play and learning.

We see the best in every child

- We identify those activities, games or exercises that gives every child a feel of mastery and acknowledgement.

Improving FUS preschool and its services:

If you experience that, your preschool is not delivering according to our service declaration.

We advise you to contact the general manager or the leader of education in your preschool. We will:

- Review our routines
- Evaluate the need for changing practice
- Give you feedback on your suggestions